



What's in a 25 year warranty?



New Zealand Insulators provide a 25 year warranty on our New Zealand manufactured NZI branded porcelain product. Our warranty isn't a target to be reached or simply replacing an item in the unlikely event of a failure. The NZI warranty is our very minimum expectation of performance and service life. There are many aspects that enable us to manufacture and deliver porcelain products that you can rely on as NZI has done so for the last 95 years.



Home grown ingredients

We've been making porcelain insulators in Temuka South Canterbury for more than 95 years with no third party traders, no importers and no unknown manufacturers. The clay used in our insulators is dug from mines that we have owned and managed for decades. As many NZ networks undertake pole replacement programmes around the country, we have received many reports of NZI insulators date stamped as far back as the 1940's and 1950's being taken down without a mark on them, yes the steel pins may be a little rusty, but the porcelain Insulator could be put back into service if required.



Exceeding the warranty

Our porcelain insulators are individually tested electrically and mechanically, permanently marked as per the standards then shipped in robust, environmentally sustainable, reusable timber boxes. Its not just our manufacturing capabilities that have been perfected over nearly 100 years but our knowledge of how to test and how to deliver. There are not too many products that could survive installation in our unique and somewhat harsh NZ climate conditions, "year after year" and still perform as they did on the day they were installed. We think this far exceeds the minimum requirements of a 25 years warranty.



Made by kiwis, for kiwis

Our formidable history has raised our expertise in product testing, product knowledge and support, service and delivery to the high level that our customers expect. We maintain our honest and ethical approach to business, supporting you with locally manufactured products you can trust. Our warranty is supported by our 95 years of history and a future that includes continued service and product support that you can rely on.

NEW ZEALAND INSULATORS



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